



## Boarding Policies

### **Reservations**

Reservations are required for both lodging and day care. Appointments are necessary for arrival and pickup days. You will be expected to show up at the times you provide. **Holiday Bookings require a \$100 deposit**, which is nonrefundable. Rooms are not secured until the deposit is received. Check out is at 2 pm. Any pick up after that time will be charged a daycare rate of \$25 per dog in addition to over night days that were scheduled.

### **Initial Meet and Greet**

Prior to your dog's first stay with us, it is important that we all get together to lower the stress factor for your dog(s) stay. We will walk in the yard, go over your dog's schedule and discuss his/her habits. This initial meeting must be scheduled prior to the day you leave town.

### **Health**

All dogs must be in good health and must not have been ill with a communicable condition within the last 30 days. All dogs must be on a flea prevention program and spayed or neutered.

### **Vaccinations**

All dogs must have current vaccinations that include: Rabies      Bordetella      Distemper

Owners are required to bring proof of current vaccinations, preferably at the initial Meet and Greet. Any problems can then be handled before your vacation. No dog(s) will be allowed lodging or day care without proper vaccination reports.

**All dog(s) must be spayed or neutered.**

### **Bring**

- Food for the duration of your dog(s) stay. Please label all food and treats. *(Should the food run out, there will be an additional trip charge plus expenses to purchase your supplies.)*
- Any toys, blankets or personal items which will make your dog(s) more comfortable.
- Any medications. We cannot give shots at this time. Instructions will be recorded at drop off.

### **Age Requirements**

All dog(s) must be 12 months or older. No puppies can be taken at this time.

### **Behavior**

All dogs must be non-aggressive and not food or toy protective.

### **Hours**

Monday – Friday: 8 am to 6 pm

Saturday: 9 am – 4 pm

Sundays: Closed